

**CLEAN
WATER**

**THE
CLEAR
CHOICE®**

Stormwater Preventive Maintenance Program

**THIS IS YOUR
STORMWATER
FEE AT
WORK.**



CC OTTER

In the next few months, you may notice a large number of City of Chattanooga crews working on your neighborhood storm drain system. This is part of the City's Stormwater Management Preventive Maintenance Program aimed at reducing neighborhood flooding and other water damage. City workers will be cleaning out catch basins, ditches and pipe to assure that they function properly during rainy times.

The preventive maintenance program is a continuous citywide project. As crews finish in one neighborhood, they will move to another.

(please see other side)

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Stormwater Complaint Policy

Stormwater Management will continue to investigate complaints that cannot be eliminated by the preventive maintenance program.

All stormwater complaints will be referred to Stormwater Management for evaluation, prioritization and resolution. To assure that the most severe problems are attended first, all drainage complaints will be prioritized as follows:

- **Hazard to the driving public**
- **Structural Damage**
- **Infrastructure Protection**
- **Property Damage**



What Can You Do To Help...

- Do not dispose of grass clippings, leaves or brush in ditches.
- Do not place yard waste or trash along the street in a way that prevents stormwater from entering catch basins.
- Clean up debris that accumulate on your driveway, sidewalk or in the street.
- Report malfunctioning catch basins and pipes to Stormwater Management at (423) 757-5120.