

Stormwater Utility Fees Collection Survey
Conducted by the Tennessee Stormwater Association

If your MS4 has a stormwater utility fee and the city does not own the water department, how do you collect your stormwater utility fee?	What do you do when there is a non-payment situation?
We include the fee on our water, sewer, gas, bill.	Our City does not allow partial payments. If the utility bill isnt paid, all of the services are disconnected.
The City owns all utilities and are collected on a single bill.	Unsure, the Public Works Department does not directly collect payment.
City owns water dept.	Penalties and/or suspension of services
Sewer bills for customers that have sewer accounts, and quarterly billing for non sewer accounts. non-sewer customers account for around 25% of our customer base.	nothing for non sewer customers, for sewer customers the water can be cut off.
Stormwater fees are added on to the electric bill through cooperation with the local utility company.	Since the stormwater fee is attached to the properties electric bill, we have not experienced non-payments.
we do not have one	n/a
The city of Lewisburg does not have a utility fee	N/A
We do not have a fee for stormwater	N/A
Our City currently does not have a stormwater utility fee.	Our city does not have a Stormwater Utility fee.
We do not have a utility fee	
N/A, we own water.	Vacant accounts revert back to original property owner. Payment is tied to water bill so standard utility bill, so standard penalties for nonpayment of utility applies.

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The city owns one of the 5 water departments within the city limits	Stormwater utility fee is included with the water and sewer bill, so water shut off for non-payment of all utilities.
on the property tax	turn it over to collection
Kingsport Utilities owns the water and wastewater treatment plants and their respective distribution/collection systems.	The Utility will cut off water service if the Stormwater Utility Fee is not paid.
Our fees are collected with property taxes.	The fees are due at the end of February. A 1.5% penalty is added each month, beginning in March. If the fee has not been paid by the end of June, it is turned over to our attorney to collect.
We still continue to bill them on their utility bill. We maintain a healthy relationship with our utility company.	It is attached to their electric bill, so it has to be paid to keep utilities connected.
Agreement with local utility to collect fees and returns 98% of collection to County	Local utility handles it. We get a slight reduction in the 98% returned based on percentage of total utility bill (electric, gas, water, fire fees, sewer, garbage collection, SW fees) not paid.
N/A	If they have water service, we can cut their water off. If it is vacant property we don't currently enforce non-payments.
The stormwater fee is billed through the water department.	They will at some point turn their water off.

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Stormwater fee is collected via City water bill.	loss of water service
No current fee	NA
Water department includes the stormwater fee on the water bill on all properties that have utilities. A bill is mailed on the few properties that do not have utilities.	Contact property owner is the first action taken. A few non-payment situations have ended up with legal action taken.
The utility places the fee on a customers utility bill and manages the collection. The utility charges a fee to the City for this service.	The Utility (not the City) handles all non-payment situations.
We do not have fee	N/A
NA	NA
The MLGW utility company adds it to their monthly bill.	MLGW handles all billing
Bradley County does not have a utility fee.	
Does not have a fee. And do not collect a fee	NA
Memphis Light Gas and Water collects our stormwater fee as well as our other fees such as sewer and solid waste.	Since the fee is part of their utility bill, non-payment results in their utilities being cut-off
Our stormwater fee is automatically billed via our water servicing company, MLGW.	Not applicable.
On the property tax bill.	I believe it is sent to collections, but I don't administer that collection component. That is with our Finance Department- Property Tax Office.
We do own the water department, and the SW utility is attached to that account.	Other services can be cut off.
Water/Sewer Bill	Penalties. Water/Sewer manages non-payment
N/A , fee collected on water bill	loss of service
agreement with local utility	Not get paid

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We collected the stormwater utility fee thru our Water and Sewer bill.	The fee is attached to the water and sewer bill, a whole bill and not broken down into a separated bill.