

City	· .	contract with a vendor for	implementing the	How would rate the ongoing customer service of the	Was the vendor able to customize the application to meet	Would you recommend your current provider?	Would you recommend your current provider? - Comments	_	Title	Recipient Last Name	Recipient First Name	Recipient Email
		applications for boards and	· ·	software vendor?	your city's needs?							
		commissions?	training?									
Brentwood	45,373	Yes	Yes	Somewhat above average	Yes	Yes		ClerkBase	City Recorder	Earls	Holly	holly.earls@brentwoodtn.gov
Chattanooga	182,279	Yes							City Clerk	Gwyn	Nicole	nsgwyn@chattanooga.gov
Collierville	51,324	No							Town Clerk	Diamond	Kristie	kdiamond@colliervilletn.gov
Columbia	41,690	No							City Recorder	Jablonski	Thad	tjablonski@columbiatn.gov
Germantown	41,333	Yes	No	Far below average	No	No	We contract with our current vendor only because we cannot		City Recorder	Betty	Michele	mbetty@germantown-tn.gov
							find another provider.					
Johnson City	71,046	Yes	Yes	Average	Yes	Yes		iCompass	City Recorder	Laos	Stephanie	slaos@johnsoncitytn.org
Knoxville	190,740	Yes	Yes	Far below average	Yes	No			City Recorder	Johnson	Will	wjohnson@knoxvilletn.gov
La Vergne	38,719	No							City Recorder	Richardson	Bruce	brichardson@lavergnetn.gov
Morristown	30,431	No							City Administrator	Ellard	Anderw	aellard@mymorristown.com
Mt. Juliet	40,289	No							City Recorder	Luckett	Sheila	sluckett@mtjuliet-tn.gov
Oak Ridge	31,402	Yes	Yes	Average	Yes	Maybe, with reservations		Granicus	City Clerk	Hickman	Beth	bhickman@oakridgetn.gov