

**911 Dispatch Service Agreements**  
**A Survey Conducted for the City of Crossville**  
**December 2006**



Contact	Does your city have an agreement with the county for 911 dispatch services?	If so, who is the agreement with – sheriff or the emergency services director?	What is the annual cost to the city for the service agreement?	How is the cost determined?	Could we get a copy of the agreement?
<b>Alcoa</b> Ken Burge (865) 981-4111	Yes	Board of Directors	Varies with yearly budget.	25% - 2 Cities 50% - County	Yes, fax
<b>Cleveland</b> Troy Spence (423) 476-0606	Yes-shared	Both	\$450,000	3 Agencies – 2 cities, 1 county	Faxed
<b>Columbia</b> Mark Blackwood (931) 375-1010	No	N/A	N/A	N/A	N/A
<b>Cookeville</b> Randy Porter (931) 528-1555	No	N/A	N/A	N/A	N/A
<b>Dayton</b> Frank Welch (423) 775-1817	Yes	County Executive		Per Capita	Yes, fax
<b>Elizabethton</b> Rusty Treadway (423) 547-6200	Yes	City Council County Exec. Board	\$85,000 per dispatcher City provides 4 County provides 4	Per dispatcher	Yes

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<b>Greeneville</b> Bill Brown (423) 798-1729	Yes	Individual directors (fire, police, ambulance)	\$32,000 appropriation	75% county 25% city	Doesn't have copy
<b>Harriman</b> Tracey Bolden (865) 882-9414	Yes	Emergency Services Director	\$55,903	N/A	Yes
<b>Maryville</b> Ed Mitchell (865) 273-3605	Yes	Dispatch Services	\$58,000	Population	Yes
<b>McMinnville</b> Kevin Lawrence (931) 473-3435	Yes	County/city Government	No cost	N/A	Yes
<b>Red Bank</b> Chris Dorsey (423)877-1103	Yes  Police dispatched separately	Fire: Hamilton County Emergency Services Police: Sheriff's Dept.	\$10,000/year – fire \$87,500/year -- sheriff	Call load, flat rate	Yes, fax
<b>Sevierville</b> Mike Rollings Fire Chief (865) 755-4900	Sevierville uses the county central dispatch service and Fire Chief is not aware of any contract between the city and the county for this service City police department can serve as back up for central dispatch if necessary	NA	No cost	N/A	NA
<b>Tullahoma</b> Susan Wilson (931) 455-2648	Yes	With county	No cost	N/A	