TITLE 18

WATER AND SEWERS

CHAPTER
1. WATER AND SEWER SYSTEM ADMINISTRATION.
2. WASTEWATER REGULATIONS.
3. CROSS CONNECTIONS, AUXILIARY INTAKES, ETC.
4. MISCELLANEOUS.

CHAPTER 1

WATER AND SEWER SYSTEM ADMINISTRATION

SECTION
18-101. City of Munford to administer system.

18-101. City of Munford to administer system. The administration of the water and sewer system of the Town of Atoka shall be handled by the City of Munford pursuant to the agreement between the parties.\(^2\)

\(^1\)Municipal code references
Building, utility and housing codes: title 12
Refuse disposal: title 17

\(^2\)The agreement between the parties is of record in the town recorders office.
CHAPTER 2

WASTEWATER REGULATIONS

SECTION

18-201. City of Munford to set regulations.
18-202. Septic tank effluent pump or grinder pump wastewater systems.

18-201. **City of Munford to set regulations.** Pursuant to the agreement between the City of Munford and the Town of Atoka the City of Munford shall set the regulations governing the disposition of wastewater within the Town of Atoka.¹

18-202. **Septic tank effluent pump or grinder pump wastewater systems.** When connection of building sewers to the public sewer by gravity flow lines is impossible due to elevation differences or other encumbrances, Septic Tank Effluent Pump (STEP) or Grinder Pump (GP) systems may be installed subject to the regulations of the town.

1. **Equipment requirements.** (a) Septic tanks shall be of water tight construction and must be approved by the town.
   (b) Pumps must be approved by the town and shall be maintained by the town.

2. **Installation requirements.** Location of tanks, pumps, and effluent lines shall be subject to the approval of the town. Installation shall follow design criteria for STEP and GP systems as provided by the town.

3. **Costs.** STEP equipment for new construction and GP equipment for new multi-family residential, commercial and industrial construction shall be purchased and installed at the developer's, homeowner's, or business owner's expense according to the specification of the town and connection will be made to the town sewer only after inspection and approval of the town. GP equipment for new single-family residential construction shall be purchased from and installed by the town at the developer's, builder's, or homeowner's expense. The fee for GP equipment provided and installed by the town shall be as authorized in § 18-403(3) of the Atoka Municipal Code.

4. **Ownership and easements.** Homeowners or developers shall provide the town with ownership of the equipment and an easement for access to perform necessary maintenance or repair. Access by the town to the STEP and GP system must be guaranteed to operate, maintain, repair, restore service, and remove sludge. Access manholes, ports, and electrical disconnects must not be locked, obstructed or blocked by landscaping or construction.

¹The agreement between the parties is of record in the town recorders office.
(5) **Use of STEP and GP systems.** (a) Home or business owners shall follow the STEP and GP users' guide provided by the town.
   (b) Home or business owners shall provide an electrical connection that meets specifications and shall provide electrical power.
   (c) Home or business owners shall be responsible for maintenance of drain lines from the building to the STEP and GP tank.
   (d) **Prohibited uses of the STEP and GP system.**
       (i) Connection of roof guttering, sump pumps or surface drains.
       (ii) Disposal of toxic household substances.
       (iii) Use of garbage grinders or disposers.
       (iv) Discharge of pet hair, lint, or home vacuum water.
       (v) Discharge of fats, grease, and oil.

(6) **Tank cleaning.** Solids removal from the septic tank shall be the responsibility of the town. Any system where pumping is required more frequently than once in a twelve (12) month period shall be billed to the homeowner at a rate of no more than the actual cost of the service call.

(7) **Additional charges.** The town shall be responsible for maintenance of the STEP and GP equipment. Repeat service calls for similar problems shall be billed to the homeowner or business at a rate of no more than the actual cost of the service call. (as added by Ord. #11-09-01, Sept. 2011, and amended by Ord. #15-03-03, March 2015)
CHAPTER 3

CROSS CONNECTIONS, AUXILIARY INTAKES, ETC.

SECTION
18-301. Definitions.
18-302. Standards.
18-303. Construction, operation, and supervision.
18-304. Statement required.
18-305. Inspections required.
18-306. Right of entry for inspections.
18-307. Correction of existing violations.
18-308. Use of protective devices.
18-309. Unpotable water to be labeled.
18-310. Violations.

18-301. Definitions. The following definitions and terms shall apply in the interpretation and enforcement of this chapter:

(1) "Public water supply." The waterworks system furnishing water to the town for general use and which supply is recognized as the public water supply by the Tennessee Department of Health and Environment.
(2) "Cross-connection." Any physical connection whereby the public water supply is connected with any other water supply system, public or private, either inside or outside of any building or buildings, in such manner that flow of water into the public water supply is possible either through the manipulation of valves or because of any other arrangement.
(3) "Auxiliary intake." Any piping connection or other device whereby water may be secured from a source other than that normally used.
(4) "Bypass." Any system of piping or other arrangement whereby the water may be diverted around any part or portion of a water purification plant.
(5) "Interconnection." Any system of piping or other arrangement whereby the public water supply is connected directly with a sewer, drain, conduit, pool, storage reservoir, or other device which does or may contain sewage or other waste or liquid which would be capable of imparting contamination to the public water supply.
(6) "Person." Any and all persons, natural or artificial, including any individual, firm, or association, and any municipal or private corporation organized or existing under the laws of this or any other state or country. (Ord. No. 36)

18-302. Standards. The Atoka public water supply is to comply with Tennessee Code Annotated, §§ 68-13-701 through 68-13-719 as well as the Rules and Regulations for Public Water Supplies, legally adopted in accordance with
this code, which pertain to cross connections, auxiliary intakes, bypasses, and interconnections, and establish an effective ongoing program to control these undesirable water uses. (Ord. No. 36, as amended by Ord. #15-03-01, March 2015)

18-303. Construction, operation, and supervision. It shall be unlawful for any person to cause a cross connection to be made, or allow one to exist for any purpose whatsoever, unless the construction and operation of same have been approved by the Tennessee Department of Environment and Conservation and the operation of such cross connection, auxiliary intake, bypass or interconnection is at all times under the direct supervision of the water works director of the Town of Atoka or his representative. (Ord. No. 36, as amended by Ord. #15-03-01, March 2015)

18-304. Statement required. Any person whose premises are supplied with water from the public water supply and who also has on the same premises a separate source of water supply, or stores water in an uncovered or unsanitary storage reservoir from which the water stored therein is circulated through a piping system, shall file with the waterworks superintendent a statement of the non-existence of unapproved or unauthorized cross connections, auxiliary intakes, bypasses, or interconnections. Such statement shall also contain an agreement that no cross connection, auxiliary intake, bypass, or interconnection will be permitted upon the premises. (Ord. No. 36)

18-305. Inspections required. It shall be the duty of the Atoka Public Works Department to cause inspections to be made of all properties served by the public water supply where cross connections with the public water supply are deemed possible. The frequency of inspections and reinspection, based on potential health hazards involved, shall be established by the public works director and as approved by the Tennessee Department of Environment and Conservation. (Ord. No. 36, as amended by Ord. #15-03-01, March 2015)

18-306. Right of entry for inspections. The public works director or his authorized representative shall have the right to enter, at any reasonable time, any property served by a connection to the public water supply for the purpose of inspecting the piping system or systems therein for cross connections, auxiliary intakes, bypasses, or interconnections. On request, the owner, lessee, or occupant of any property so served shall furnish to the inspection agency any pertinent information regarding the piping system or systems on such property. The refusal of such information or refusal of access, when requested, shall be deemed evidence of the presence of cross connections. (Ord. No. 36, as amended by Ord. #15-03-01, March 2015)
18-307. **Correction of existing violations.** Any person who now has cross connections, auxiliary intakes, bypasses, or interconnections in violation of the provisions of this chapter shall be allowed a reasonable time within which to comply with the provisions of this chapter. After a thorough investigation of existing conditions and an appraisal of the time required to complete the work, the amount of time shall be designated by the Public Works Director of the Town of Atoka.

The failure to correct conditions threatening the safety of the public water system as prohibited by this chapter and the Tennessee Code Annotated, § 68-13-711, within a reasonable time and within the time limits set by the Public Works Director of the Town of Atoka shall be grounds for denial or disconnection of water service. If proper protection has not been provided after a reasonable time, the public works director shall give the customer legal notification that water service is to be discontinued and shall physically separate the public water supply from the customer's on-site piping system in such a manner that the two systems cannot again be connected by an unauthorized person.

Where cross connections, interconnections, auxiliary intakes, or bypasses are found that constitute an extreme hazard of immediate concern of contaminating the public water system, the management of the water supply shall require that immediate corrective action be taken to eliminate the threat to the public water system. Immediate steps shall be taken to disconnect the public water supply from the on-site piping system unless the imminent hazard(s) is (are) corrected immediately. (Ord. No. 36, as amended by Ord. #15-03-01, March 2015)

18-308. **Use of protective devices.** Where the nature of use of the water supplied a premises by the water department is such that it is deemed:

1. Impractical to provide an effective air-gap separation.
2. That the owner and/or occupant of the premises cannot, or is not willing, to demonstrate to the official in charge of the system, or his designated representative, that the water use and protective features of the plumbing are such as to propose no threat to the safety or potability of the water supply.
3. That the nature and mode of operation within a premises are such that frequent alterations are made to the plumbing.
4. There is a likelihood that protective measures may be subverted, altered, or disconnected,

The public works director or his/her designated representative, shall require the use of an approved protective device on the service line serving the premises to assure that any contamination that may originate in the customer's premises is contained therein. The protective device shall be a reduced pressure zone type backflow preventer or a vacuum breaker device approved by the Tennessee Department of Health and Environment as to manufacture, model, and size. The method of installation of backflow protective devices shall be
approved by the public works director prior to installation and shall comply with the criteria set forth by the Tennessee Department of Health and Environment. The installation shall be at the expense of the owner or occupant of the premises.

Personnel of the public works department shall have the right to inspect and test the device or devices on an annual basis or whenever deemed necessary by the public works director. Water service shall not be disrupted to test the device without the knowledge of the occupant of the premises. Annual inspections shall be provided by the town and assessed a fee as authorized by § 18-403 of this municipal code.

Where the use of water is critical to the continuance of normal operations or protection of life, property, or equipment, duplicate units shall be provided to avoid the necessity of discontinuing water service to test or repair the protective device or devices. Where it is found that only one unit has been installed and the continuance of service is critical, the public works director shall notify, in writing, the occupant of the premises of plans to discontinue water service and arrange for a mutually acceptable time to test and/or repair the device. The public works director shall require the occupant of the premises to make all repairs indicated promptly, to keep the unit(s) working properly, and the expense of such repairs shall be borne by the owner or occupant of the premises. Repairs shall be made by qualified personnel acceptable to the public works director.

The failure to maintain backflow prevention devices in proper working order shall be grounds for discontinuing water service to a premises. Likewise, the removal, bypassing, or altering of the protective devices or the installation thereof so as to render the devices ineffective shall constitute grounds for discontinuance of water service. Water service to such premises shall not be restored until the customer has corrected or eliminated such conditions or defects to the satisfaction of the public works director and paid the fee to restore services as authorized by § 18-403(5). (Ord. No. 36, as amended by Ord. #15-03-01, March 2015)

18-309. Unpotable water to be labeled. In order that the potable water supply made available to premises served by the public water supply shall be protected from possible contamination as specified herein, any water outlet which could be used for potable or domestic purposes and which is not supplied by the potable system must be labeled in a conspicuous manner as:

    WATER UNSAFE
    FOR DRINKING

The minimum acceptable sign shall have black letters at least one-inch high located on a red background. (Ord. No. 36)
18-310. Violations. The requirements contained herein shall apply to all premises served by the munford water system whether located inside or outside the corporate limits and are hereby made a part of the conditions required to be met for the town to provide water services to any premises. Such action, being essential for the protection of the water distribution system against the entrance of contamination which may render the water unsafe healthwise, or otherwise undesirable, shall be enforced rigidly without regard to location of the premises, whether inside or outside the Atoka corporate limits.

Any person who neglects or refuses to comply with any of the provisions of this chapter shall be deemed guilty of a misdemeanor and, upon conviction therefor, shall be fined not less than ten dollars ($10) nor more than one hundred dollars ($100), and each day of continued violation after conviction shall constitute a separate offense. (Ord. No. 36)
CHAPTER 4

MISCELLANEOUS

SECTION

18-401. Definitions.
18-402. Multiple tenant structures, premises or dwellings to be individually metered.
18-403. Water and sewer rates.
18-404. Non-refundable water and sewer connection fees.

18-401. Definitions. (1) "Customer" means any person, firm, or corporation who receives water and/or sewer service from the town under either an express or implied contract.

(2) "Water service line" shall consist of the pipe line extending from any water main of the town to private property. Where a meter and meter box are located on private property, the service line shall be construed to include the pipe line extending from the town's water main to and including the meter and the meter box.

(3) "Sewer service line" shall consist of the pipe line extending from any town sewer main to the dwelling or premise of the customer.

(4) "Dwelling" means any single residential unit or house occupied for residential purposes. Each separate apartment unit, duplex unit or other multiple dwelling unit shall be considered a separate dwelling.

(5) "Premise" means any structure or group of structures operated as a single business or enterprise, provided, however, the term "premise" shall not include more than one (1) dwelling. (as added by Ord. #04-11-02, Dec. 2004)

18-402. Multiple tenant structures, premises or dwellings to be individually metered. No customer shall supply water service to more than one dwelling, premise, apartment or other multiple tenant unit from a single service line. (as added by Ord. #04-11-02, Dec. 2004)

18-403. Water and sewer rates. (1) Water rates. The following rates and fees shall be charged to water customers:

<table>
<thead>
<tr>
<th>Inside Atoka</th>
<th>Outside Atoka</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum (includes first 1,000 gallons)</td>
<td>$ 10.00</td>
</tr>
<tr>
<td>Each additional one thousand gallons</td>
<td>$ 3.85</td>
</tr>
</tbody>
</table>

(2) Sewer rates. The following rates shall be charged to sewer customers:
(3) **Connection/tap fees.** The following fees shall be charged to customers for tapping onto the town's water or sewer lines. These fees shall include all materials and labor for the town to complete the connection.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Inside Atoka</th>
<th>Outside Atoka</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary water connection</td>
<td>$700.00</td>
<td>$850.00</td>
</tr>
<tr>
<td>Sewer connection</td>
<td>$600.00</td>
<td>$600.00</td>
</tr>
<tr>
<td>Auxiliary water connection</td>
<td>$400.00</td>
<td>$550.00</td>
</tr>
<tr>
<td>Grinder pump installation</td>
<td>$2,800.00</td>
<td>$2,800.00</td>
</tr>
<tr>
<td>Water service relocation using existing meter</td>
<td>$400.00</td>
<td>$550.00</td>
</tr>
</tbody>
</table>

An auxiliary water connection may only be added to an account where a primary water connection is already in service.

A grinder pump, whenever required or approved for a residential lot, shall be provided and installed by the town for the fee listed above. The pump shall be owned by the town and the maintenance and repair of said pump shall be responsibility of the town. Commercial or institutional use grinder pumps shall be provided and installed by the user as a part of the site and construction approval.

(4) **Account activation/relocation fee.** The following fees shall be charged to customers requesting a new service, a name change on an existing service, or a relocation of service.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Inside Atoka</th>
<th>Outside Atoka</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water connection - property owner</td>
<td>$35.00</td>
<td>$60.00</td>
</tr>
<tr>
<td>Sewer connection - property owner</td>
<td>$40.00</td>
<td>$70.00</td>
</tr>
<tr>
<td>Water connection - property renter</td>
<td>$60.00</td>
<td>$60.00</td>
</tr>
<tr>
<td>Sewer connection - property renter</td>
<td>$50.00</td>
<td>$50.00</td>
</tr>
</tbody>
</table>
(5) Penalties and service fees. The following fees shall be charged to customers as defined:

Late payment penalty 10% of bill due
Fee to restore service during business hours $ 25.00
Fee to activate service after business hours $ 40.00
Fee to restore service after business hours $ 85.00
Returned check fee $ 30.00

(6) Damaged or destroyed equipment fees. The following replacement fees shall be charged to customers who destroy, disable or otherwise damage town equipment.

Water meter box lock $ 10.00
Concrete meter box lid $ 20.00
Concrete meter box $ 50.00
Sewer tank riser $ 50.00
Sewer tank lid $100.00
Water meter $200.00

(7) Multi-unit buildings. Owners or renters of multi-unit buildings shall pay a water tap fee for each unit and shall have a separate water meter for each unit.

(8) Authority for fee adjustments, reductions, or eliminations. The town administrator has the authority to adjust, reduce, or eliminate water rates, sewer rates, penalties, service or equipment fees for extenuating customer circumstances. (as added by Ord. #04-10-04, Oct. 2004, and amended by Ord. #06-04-04, May 2006, Ord. #07-12-03, Feb. 2008, Ord. #10-01-01, Jan. 2010, Ord. #12-03-02, March 2012, Ord. #15-03-02, March 2015, and Ord. #17-06-03, June 2017)

18-404. Non-refundable water and sewer connection fees. The following non-refundable connection fees shall apply:

(1) Water service. (a) Residents. Each prospective water customer who owns property on which they reside within the corporate limits shall pay a twenty-five dollar ($25.00) non-refundable connection fee and each prospective water customer who rents property within the corporate
limits shall pay a fifty dollar ($50.00) non-refundable connection fee to secure water service to his or her residence or business.

(b) Non-residents. Each prospective water customer who lives outside the corporate limits shall pay a fifty dollar ($50.00) non-refundable connection fee to secure water service to his or her residence or business.

(2) Sewer service. (a) Residents. Each prospective sewer customer who owns property on which they reside within the corporate limits shall pay a thirty dollar ($30.00) non-refundable connection fee and each prospective sewer customer who rents property within the corporate limits shall pay a forty dollar ($40.00) non-refundable connection fee to secure sewer service to his or her residence or business.

(b) Non-residents. Each prospective sewer customer who lives outside the corporate limits shall pay a forty dollar ($40.00) non-refundable connection fee to secure sewer service to his or her residence or business. (as added by Ord. #08-02-02, March 2008)