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<p>Baileyton sewer connection increase ordinance. Pat Hardy. Management Consultant Pat Hardy authored this ordinance for the Town of Baileyton, Tennessee regarding adjusting sewer connection charges.</p>	Survey	Download
<p>City manager job description in a smaller general law manager-commission charter city. Pat Hardy. A sample job description for the City Manager of Watauga, Tennessee.</p>	Job Description	Download
<p>Computer-aided dispatch software survey. Frances Adams-O'Brien. A compilation of information from ten counties in Tennessee and the computer-aided dispatch software used in their 911 departments.</p>	Survey	Download
<p>Educational assistance in Tennessee cities and selected airports. Frances Adams-O'Brien. An online survey was sent to 111 email addresses for human resources directors and other positions holding these responsibilities. A total of 66 responses were received regarding educational assistance for city and airport employees in the state.</p>	Survey	Download
<p>First responder compensation survey. Frances Adams-O'Brien. Ten Tennessee cities responded to a request for information regarding salary and compensation for experienced, certified, and entry level first responders.</p>	Survey	Download
<p>First responders and fireworks incidents survey. Frances Adams-O'Brien. Six Tennessee cities responded to a request for information regarding first responders having fireworks shot or directed at them while on-duty.</p>	Survey	Download

<p>Guide to alcohol and beer laws in Tennessee. Elisha Hodge. MTAS frequently receive questions related to alcohol and beer laws in Tennessee. In an effort to assist municipal officials and employees with these questions, MTAS developed this guide that includes many of the relevant statutory provisions related to alcohol and beer in Tennessee. This guide does not include every statutory provision related to alcohol or beer, so the Tennessee Code will still need to be reviewed as questions arise.</p>	<p>General</p>	<p>Download</p>
<p>Insurance for elected officials. Ten Tennessee cities responded to a request for information regarding whether the city provides medical insurance to their elected officials.</p>	<p>Survey</p>	<p>Download</p>
<p>Manager compensation survey. Frances Adams-O’Brien. Nine Tennessee cities responded to a request for information regarding salary and compensation for their City Manager/City Administrator roles.</p>	<p>Survey</p>	<p>Download</p>
<p>Maryville lineman survey. Frances Adams-O’Brien. Seven cities were identified in the MTAS City Directory as providing electric services to their communities. Two of those seven responded with data – Alcoa and Dayton.</p>	<p>Survey</p>	<p>Download</p>
<p>Promoting equity through employee resource groups. Rolando Fernandez, Jr. For decades, local governments have promoted employee resource groups (ERG) as a way to connect employees who share demographic factors such as gender, race, ethnicity, or other common backgrounds or interests. Employees have much to gain from participating in ERGs. Membership in these groups can spark innovation and sense of belonging, and provide support and a platform to advocate for change. <i>(In Public Management – Vol. 102, no. 10 (October 2020), p. 44-47).</i></p>	<p>Article</p>	<p>Request</p>
<p>Robert’s rules of order: newly revised. General Henry M. Robert (U.S. Army). This is the 12th printing of the most recognized guide for conducting meetings with organization and calm.</p>	<p>Book</p>	<p>Request</p>

<p>Samples of zoning regulations for accessory units. Frances Adams-O'Brien. Librarian Frances Adams-O'Brien compiled zoning regulations for accessory units on residential lots from six Tennessee cities.</p>	General	Download
<p>Sampling of current long-serving mayors. Frances Adams-O'Brien. This is a brief sampling of mayors that have served 20 years or more (concurrently).</p>	Survey	Download
<p>Somerville Pearl Road speed limit recommendations. John Chlarson, David Webb. The Somerville Police Chief contacted MTAS to ask for assistance establishing speed limits in a new subdivision. This report documents the recommendations following the study.</p>	Report/Study	Download
<p>The contactless library. Jessamyn West. In light of the pandemic, many libraries are working to see how many of their services can be converted to curbside service. The author encourages library leaders to follow through with this practice as well. (In Computers in Libraries - Vol. 40, no. 7 (October 20200), p. 12-13).</p>	Article	Request
<p>Utility board manual. Steve Wyatt and Eric Spencer. The purpose of this manual is to provide cities with a better understanding of funding water and sewer utility operations. Water and sewer operations are often very costly, but they provide a public health service. Also, water and sewer services are necessary if communities are to grow and attract new investment.</p>	General	Download