

Title	Format	Get it
<p>Building when the terrain is rolling. Karen Nobbes Stephens, James Grams. The scarcity of flat, buildable land in metro areas has resulted in the increasing need for adept manipulation of site and property characteristics, particularly grades. <i>(In Stormwater - Vol. 21, no. 4 (April 2020), p. 20-24.)</i></p>	Article	Request
<p>Can parks help save fireflies? Richard J. Dolesh. Why parks are a critical component of firefly conservation. <i>(In Parks & Recreation - April 2020, p. 36-41.)</i></p>	Article	Request
<p>Clean cab concept SOP template. Dennis Wolf. The purpose of this form is to provide guidelines for all fire department members to follow which will assist fire department personnel in protecting themselves from potential toxins and carcinogens by minimizing exposure from cross contamination through maintaining a “clean cab” environment.</p>	Form	Download
<p>Community engagement and recruiting: the missing piece for attracting candidates. Gerald Young. In a time of low unemployment, there is significant competition from the private sector for the talented individuals that local government is looking to hire. The traditional approach to filling those vacancies is through advertising—print, electronic, social media or even more of the same. <i>(In Public Management - Vol. 102, no. 4 (April 2020), p. 28-30, 32.)</i></p>	Article	Request
<p>E-learning department of one. Emily Wood. As e-learning or online training is becoming the norm for many businesses, the author provides tips and assistance when you are tasked with creating the product in a department of one.</p>	Book	Request

<p>EPA’s proposed revisions to the lead and copper rule: a challenge for water utilities & state primacy agencies. Greg C. Heitzman. Lead exposure is a well-recognized public health concern. Historically, lead has been used in a variety of manufacturing processes, from lead pipes to gasoline. Several states have adopted or proposed more stringent regulations on lead in drinking water (Michigan, Ohio) and the United States Environmental Protection Agency (EPA) is proposing a major overhaul of the 1991 Lead and Copper Rule. <i>(In Straight from the Tap. – Winter/Spring 2020, p. 19-22.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Forward thinking: rural communities find a playbook for growth. For nearly five decades, the Lawrence County, Tenn., economy prospered thanks to construction and expansion of a plant operated by Murray, the manufacturer of bicycles and mowers, that employed 4,500 people at its peak. Since the Great Recession, Lawrence County has partnered with Lawrenceburg Utility System and TVA to encourage growth in the area. <i>(In TVPPA – Spring 2020, p. 22-23.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Give compost a chance. Rachel Sim. Compost offers a multitude of benefits for stormwater management and erosion control. <i>(In Stormwater. – Vol. 21, no 4 (April 2020), p. 12-16.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Governmental accounting, auditing, and financial reporting. Edited by Michele Mark and Todd Buikema. This edition incorporates guidance through GASB statement no. 91 and GASB’s Comprehensive Implementation Guide updates through June 30, 2019.</p>	<p>Book</p>	<p>Request</p>
<p>How do you decide how to decide: approach decisions as strategic opportunities. Matt Confer. Head to your favorite search engine and type in “how to make good decisions” and you will generate more than 300 million results. You will soon uncover that you can learn how to decide based on science, with ethics, backed with research, or by using almost any approach you can imagine. <i>(In TD – Vol. 74, no. 4 (April 2020), p. 30-33.)</i></p>	<p>Article</p>	<p>Request</p>

<p>How much impact do parks have on property values. John L. Crompton. The Board of Commissioners of Central Park in their reports from 1856 to 1873 were the first to attempt to answer the question of how much impact parks have on property values. Subsequently, many other studies have emerged, but when viewed through today’s lens, their results were naïve and unconvincing because the research tools available to them were relatively primitive. <i>(In Parks & Recreation - (April 2020), p. 22-23.)</i></p>	<p>Article</p>	<p>Request</p>
<p>How to select a new ILS/LSP vendor. Carol Morgan Collins and Eliza Fink. The University of Tennessee’s Joel A. Katz Law Library is featured in the article as the staff worked to find a new integrated library system. The authors explain and document the process from start to final decision. <i>(In Computers in Libraries - Vol. 38, no. 3 (April 2018), p. 4-9.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Letting the citizens help run the store. Katherine Barrett, Richard Greene. The annual budget is typically the strongest statement of the local agency’s priorities for the community according to the Institute for Local Government. <i>(In Government Finance Review - Vol. 30, no. 2 (April 2020), p. 74-76.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Mayoral Compensation in Selected Small Cities with a Strong Mayor Form of Government. Frances Adams-O’Brien. Nine Tennessee cities with a population of no more than 2,000 citizens and with a strong mayor form of government responded to a request for information regarding the mayor’s compensation in their city.</p>	<p>Survey</p>	<p>Download</p>
<p>Municipal parking: discovering a catalyst for redevelopment. Leonard T. Bier. Parking is an essential element of urban redevelopment and, when properly located, can act as a catalyst for redevelopment. <i>(In New Jersey Municipalities - Vol. 95, no. 9 (December 2018), p. 22-25.)</i></p>	<p>Article</p>	<p>Request</p>

<p>Municipality Conducting Drainage Issue Mitigation Work on Private Property. John Chlarson. A city administrator contacted MTAS regarding the town doing drainage work on private property. Public Works Consultant John Chlarson responded to the request, explaining that the water issue is causing damage to the town’s right of way. It was recommended that the ditch be rechannelized and that channel and bank protection should be installed.</p>	<p>General</p>	<p>Download</p>
<p>Personal safety for fire investigators. Florida Firefighters Safety and Health Collaborative. A standard operating guideline for all fire investigators or those involved in the duties of fire and explosion scene investigations.</p>	<p>General</p>	<p>Download</p>
<p>Pooling KPIs for new board talent. Michelle Carter. From staff to top pool executives to longtime board members, a generation of pooling talent is moving on. In many instances, novices are filling their shoes. New board members, especially, may never have been exposed to pooling, risk management or financial statements before. Yet they’ve become responsible for setting and monitoring the strategic and financial direction of pools. <i>(In Public Risk – Vol. 36, no. 2 (March/April 2020), p. 10-13.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Preventing emergency vehicle crashes through a safety-minded culture. Julie Frisbey. According to a recent study from the University of Iowa’s College of Public Health, police officers are nearly twice as likely to be involved in a traffic accident when driving in response to an emergency. <i>(In Public Risk – Vol. 36, no. 2 (March/April 2020), p. 15-17.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Research 3.0: utilizing open access resources and library subscription databases in higher education for the fight against information literacy. Carly Lamphere. Reference and instruction librarians are working with students on digital learning and trying to encourage them to use sources other than Google to locate information needed to complete assignments. <i>(In Online Searcher – Vol. 41, no. 3 (May/June 2017), p. 30-33.)</i></p>	<p>Article</p>	<p>Request</p>

<p>Resolution for adopting minimum training standards for firefighters. Steve Cross. MTAS Fire Consultant Steve Cross authored this resolution that can be used by any Tennessee city to adopt the minimum training standards for firefighters.</p>	<p>Resolution</p>	<p>Download</p>
<p>Sample Ordinance for Accepting a Newly Constructed Street. Stephanie O’Hara. A sample ordinance that can be used by any Tennessee city when accepting a street.</p>	<p>Ordinance</p>	<p>Download</p>
<p>Start Development and Impact Fees in Selected Tennessee Cities. Frances Adams-O’Brien. Seven cities responded to a request for information regarding their development and impact fees. The cities also provided the formula they use to determine the amount that they charge.</p>	<p>Survey</p>	<p>Download</p>
<p>Story training: selecting and shaping stories that connect. Hadiya Nuriddin. This book focuses on the elusive part of storytelling, finding stories lurking everywhere and telling them.</p>	<p>Book</p>	<p>Request</p>
<p>Strategic Planning Retreat Report for the City of Harriman, Tennessee. Warren Nevad. The board members for the City of Harriman, met in February 2019 to discuss and review the MTAS guide for Councilmember Orientation, a previous strategic plan and capital funding requests. The results of that retreat are reported here.</p>	<p>Report</p>	<p>Download</p>
<p>Talking to strangers: what we should know about the people we don’t know. Malcolm Gladwell. The author aims to figure out the strategies people use to assess strangers – to “analyze, critique them, figure out where they came from, figure out how to fix them” in other words: to understand how to balance trust and safety.</p>	<p>Book</p>	<p>Request</p>
<p>TCMA Member Forum Discussion on Fiscal Year 2021 Pay Increases. Frances Adams-O’Brien. Twenty Tennessee cities responded to a survey regarding whether or not there would be any pay increases for city employees in FY 2021.</p>	<p>Survey</p>	<p>Download</p>
<p>Tennessee Fire Department Personnel Survey. Frances Adams-O’Brien. Ten Tennessee cities responded to a request for information regarding the staffing numbers in their fire departments.</p>	<p>Survey</p>	<p>Download</p>

<p>Term limits for Mayor and Council in selected cities in Tennessee and outside Tennessee (updated 2019). Frances Adams-O'Brien. Fifteen cities across Tennessee and the United States were surveyed to find out if there are term limits for their mayor and city council members.</p>	<p>Survey</p>	<p>Download</p>
<p>The new normal: communities adjust to conducting business remotely while maintaining citizen input. Patricia Vinchesi. With the emergence of COVID-19, the past few weeks have witnessed a flurry of activity around the delivery of essential municipal services. <i>(In Public Management - Vol. 102, no. 4 (April 2020), p. 6-7.)</i></p>	<p>Article</p>	<p>Request</p>
<p>The water professional's guide to Covid-19. WEF Disinfection and Public Health Committee's (DPHC) Waterborne Infectious Disease Outbreak Control (WIDOC) Working Group. A new coronavirus was identified as the cause of an outbreak of respiratory illness, referred to as COVID-19. It was first detected in Wuhan, China, on December 12, 2019. Because this disease has spread worldwide, it is important that water sector professionals keep informed on the attributions of this virus and any measures needed to protect both workers and public health, in general. <i>(In Water Environment & Technology - Vol. 32, no. 4 (April 2020), p. 26-35)</i></p>	<p>Article</p>	<p>Request</p>
<p>Town of Mount Carmel Certified Municipal Finance Officer Job Description. Pat Hardy. Job description for the position of Certified Municipal Finance Officer for the Town of Mount Carmel.</p>	<p>Job Description</p>	<p>Download</p>
<p>Under the overpass. Chris Landt, Robert Morris. The I-4 Ultimate reconstruction project through the heart of downtown Orlando has been one of the country's largest public infrastructure projects since notice to proceed was issued in October 2014. <i>(In Stormwater - Vol 21, no. 4 (April 2020), p. 18-19.)</i></p>	<p>Article</p>	<p>Request</p>
<p>Virtual training basics. Cindy Huggett. The world of e-learning is constantly evolving. With this guide, the author offers up ways to build your virtual training skills and fine tune some things you've already learned.</p>	<p>Book</p>	<p>Request</p>

<p>Virtual training tools and templates: an action guide to live online learning. Cindy Huggett. This complete guide helps the reader select the right technology, then offers detailed sections on how to design content, develop activities, and work with both facilitators and producers.</p>	Book	Request
<p>Why change efforts fail: are you making these common mistakes? Dori Meinert. While culture shifts and reorganizations are becoming the norm in most organizations, many leaders don't know how to guide their employees through it.</p>	Article	Request