MTAS Research and Information Center
New Acquisitions List
December 2019-January 2020

You may download these items from the MTAS Knowledgebase:

Development and impact fees in selected Tennessee cities. MTAS. A survey of selected cities regarding development or impact fees. (More)

Email distribution by city and city-wide wifi analytics disclosure. Honna Rogers, Elisha Hodge, Lisa Shipley. MTAS responds to questions regarding emails distributed by the city to residents and the legal risks of installing wireless internet connections in a downtown city. (More)

Firefighters as auxiliary police officers and dispatcher psychological. Richard Stokes. A survey of selected cities and towns regarding allowing firefighters to serve as auxiliary police officers and the psychological assessment of dispatchers. (More)

Gas tax distribution. Angie Carrier. MTAS responds to questions regarding how the city will receive the new “gas tax” fund. (More)

Interlocal Agreement Between the Town of Walden, Tennessee, Hamilton County, Tennessee and the Hamilton County Sheriff's Office for the Provision of Law Enforcement Services. A resolution to create an interlocal agreement between the Town of Walden, Tennessee, Hamilton County, Tennessee and the Hamilton County Sheriff's Office for the provision of law enforcement services. (More)

Municipalities enacting an auto decal charge. Angie Carrier. Seven Tennessee cities were surveyed to find out if they reimburse for, provide an allowance for or purchase uniforms for city employees. (More)

Personnel policies regarding the hiring of felons. Richard Stokes. A survey of selected Tennessee cities regarding policies related to the hiring of felons. (More)

Requirement of a commercial driver license for municipal employees. Richard Stokes. A survey of selected cities regarding Commercial Driver License (CDL) requirements for employees. (More)

Sample resolution to name a bridge. Honna Rogers. A resolution created for Estill Springs, which can be adapted by other cities for the use of naming a bridge. (More)

Use of 12 hour shifts in selected cities. Richard Stokes. A survey regarding the use of 12 hour shifts in selected cities. (More)
Use of translators in selected Tennessee cities. MTAS. A survey of selected cities regarding the use of translators and the offering of translation services. (More)

Water and Wastewater Management: A Training Manual for Board Members (2019 Update). Steve Wyatt, Brett Ward, Al Major, Bill Young. The purpose of this manual is to provide a resource for both new and experienced water board members and municipal officials who have little or no formal training for the job. (More)

Water impact fees in select Tennessee cities. MTAS. A survey of selected cities regarding the collection/assessment of water impact fees. (More)

You may request these items from the MTAS library:


Building a cyber-resilient local government: ways local governments can prepare for, withstand and recover from ransomware and other cyber-attacks. Thom Rickert. In Public Risk. – Vol. 35—no. 9 (October 2019), p. 11-13. This article looks to understand cyber hackers' mixed motivations, how to withstand and recover from cyber-attacks and lowering the odds of an attack. [Article] (More)

Cultivating canine civility: IMLA's model dangerous dog ordinance. "In late 2018, IMLA released its Model Dangerous Dog Ordinance, drafted in association with Best Friends Society and intended to provide localities with a mechanism for defining and controlling dangerous dogs." [Article] (More)

Difficult conversations: How to discuss what matters most. Doug Stone, Bruce Patton, Sheila Hein. Whether we're dealing with an underperforming employee, disagreeing with your spouse about money or raising children, negotiating with a difficult client or simply saying "no," or "I'm sorry" we attempt to avoid difficult conversations every day. [Book] (More)


How many technicians do you need? Jeffrey Tews. In APWA Reporter. – Vol. 86 – iss. 8 (August 2019), p. 54-55. Article explores the different methods in use for determining appropriate staffing levels for a fleet maintenance operation particularly the “vehicle equivalency unit” (VEUs) method. [Article] (More)

Implementation guide no. 2019-3, Leases. Financial Accounting Foundation. Governmental Accounting Standards Board. Data repositories align naturally with document repositories, and each resource can add value to the other. The result is an increasingly dynamic sphere of activity at the pre-publication zone of the information lifecycle. [Article] (More)


Local government revenue in Tennessee and the evolving market for cable television, satellite television, and streaming video services. TACIR. TACIR was asked to examine the factors affecting the market for cable television, and streaming video services; whether changes in this market are affecting local government revenue; and whether changes to the state’s tax and fee structure and its cable television franchising laws are warranted. [Book] (More)


Opioids: how Lowell is fighting the crisis. Audrey Frazier. In Public Management. – Vol. 101 – iss. 7 (August 2019), p. 12-15. You name it, the city of Lowell, in Middlesex County, Massachusetts, has tried it in its fight against opioid use and abuse. And it’s a war where more and more battles are being won. [Article] (More)

Regulating drones: what municipal lawyers need to know. Gregory McNeal. In Municipal Lawyer. – Vol. 58 – iss. 2 (March/April 2017), p. 12-15. This article addresses current categories of drone operators as defined in Part 107, best practices for municipal lawyers charged with crafting ordinances, and a brief look at the regulatory horizon. [Article] (More)

SCADA for utilities making data work for you. Jeff Harlan. In Tennessee Utility News. – Vol. 33 – 2nd quarter 2019, p. 29-31. SCADA (supervisory control and data acquisition) systems are becoming more prevalent. This article looks at the security for these systems and what they can do for utilities. [Article] (More)


The contrarian’s guide to leadership. Steven B. Sample. In this offbeat approach to leadership, college president Steven B. Sample, challenges many conventional teachings on the subject. Here, Sample outlines an iconoclastic style of leadership that flies in the face of current leadership thought, but a style that unquestionably works, nevertheless. [Book] (More)
The feedback fallacy. Marcus Buckingham, Ashley Goodall. In Harvard Business Review. – Vol. 97 – iss. 2 (March-April 2019), p. 92-101. For years, managers have been encouraged to praise and constructively criticize just about everything their employees do. But there are better ways to help employees thrive and excel. [Article] (More)

The pros and cons of grit: perseverance is good up to a point. Riley Dugan. In TD. – Vol. 73 – iss. 7 (July 2019), p. 44-48. “Grit” is defined as perseverance and passion in the pursuit of long-term goals. This article examines when grit is a good attribute and when it can be a detriment to the individual and organization. [Article] (More)

Using less salt can create safer roads: newer, smarter salt spreading technologies lower salt consumption while quickly creating safer driving conditions. Marcus Scherer. In APWA Reporter. – Vol. 86 – iss. 10 (October 2019), p. 58-60. Adding more salt to roads may have the opposite effect than was intended. Article discusses the most recent research on effective salting techniques. [Article] (More)


Water and wastewater finance and pricing: The changing landscape. George A. Raftelis, CPA. Since the inception of the organization, the National Association of Clean Water Agencies (NACWA), have been particularly attuned to the challenges confronting the wastewater utility industry. [Book] (More)

What are you getting with your service level agreements? Scott McIver. In APWA Reporter.—Vol. 86 – iss. 8 (August 2019), p. 66-68. A service level agreement with the departments supported can show the value of the services provided and build stronger relationships with clients. [Article] (More)