



## MTAS Research and Information Center New Acquisitions List December 2019-January 2020

*You may download these items from the MTAS Knowledgebase:*

**Development and impact fees in selected Tennessee cities. MTAS.** A survey of selected cities regarding development or impact fees. ([More](#))

**Email distribution by city and city-wide wifi analytics disclosure. Honna Rogers, Elisha Hodge, Lisa Shipley.** MTAS responds to questions regarding emails distributed by the city to residents and the legal risks of installing wireless internet connections in a downtown city. ([More](#))

**Firefighters as auxiliary police officers and dispatcher psychological. Richard Stokes.** A survey of selected cities and towns regarding allowing firefighters to serve as auxiliary police officers and the psychological assessment of dispatchers. ([More](#))

**Gas tax distribution. Angie Carrier.** MTAS responds to questions regarding how the city will receive the new "gas tax" fund. ([More](#))

**Interlocal Agreement Between the Town of Walden, Tennessee, Hamilton County, Tennessee and the Hamilton County, Tennessee Sheriff's Office for the Provision of Law Enforcement Services.** A resolution to create an interlocal agreement between the Town of Walden, Tennessee, Hamilton County, Tennessee and the Hamilton County Sheriff's Office for the provision of law enforcement services. ([More](#))

**Municipalities enacting an auto decal charge. Angie Carrier.** Seven Tennessee cities were surveyed to find out if they reimburse for, provide an allowance for or purchase uniforms for city employees. ([More](#))

**Personnel policies regarding the hiring of felons. Richard Stokes.** A survey of selected Tennessee cities regarding policies related to the hiring of felons. ([More](#))

**Requirement of a commercial driver license for municipal employees. Richard Stokes.** A survey of selected cities regarding Commercial Driver License (CDL) requirements for employees. ([More](#))

**Sample resolution to name a bridge. Honna Rogers.** A resolution created for Estill Springs, which can be adapted by other cities for the use of naming a bridge. ([More](#))

**Use of 12 hour shifts in selected cities. Richard Stokes.** A survey regarding the use of 12 hour shifts in selected cities. ([More](#))

**Use of translators in selected Tennessee cities. MTAS.** A survey of selected cities regarding the use of translators and the offering of translation services. ([More](#))

**Water and Wastewater Management: A Training Manual for Board Members (2019 Update). Steve Wyatt, Brett Ward, Al Major, Bill Young.** The purpose of this manual is to provide a resource for both new and experienced water board members and municipal officials who have little or no formal training for the job. ([More](#))

**Water impact fees in select Tennessee cities. MTAS.** A survey of selected cities regarding the collection/assessment of water impact fees. ([More](#))

*You may request these items from the MTAS library:*

**2019 state of the water industry: a rising tide? Dawn Flancher.** In Journal AWWA – Vol. 111—no. 2 (July 2019), p. 70-77. “Compared with the challenges presented in Journal AWWA more than 50 years ago, what the water industry faces in 2019 is similar.” [Article] ([More](#))

**Building a cyber-resilient local government: ways local governments can prepare for, withstand and recover from ransomware and other cyber-attacks. Thom Rickert.** In Public Risk. – Vol. 35—no. 9 (October 2019), p. 11-13. This article looks to understand cyber hackers’ mixed motivations, how to withstand and recover from cyber-attacks and lowering the odds of an attack. [Article] ([More](#))

**Cultivating canine civility: IMLA’s model dangerous dog ordinance.** “In late 2018, IMLA released its Model Dangerous Dog Ordinance, drafted in association with Best Friends Society and intended to provide localities with a mechanism for defining and controlling dangerous dogs.” [Article] ([More](#))

**Difficult conversations: How to discuss what matters most. Doug Stone, Bruce Patton, Sheila Hein.** Whether we’re dealing with an underperforming employee, disagreeing with your spouse about money or raising children, negotiating with a difficult client or simply saying “no,” or “I’m sorry” we attempt to avoid difficult conversations every day. [Book] ([More](#))

**High performance takes on a new meaning. Jon Hyman.** In TD. – Vol. 73 -- no. 10 (October 2019), p. 20-22. The legalization of marijuana in some states means that employers must reevaluate their drug-testing and drug-free workplace policies. [Article] ([More](#))

**How many technicians do you need? Jeffrey Tews.** In APWA Reporter. – Vol. 86 – iss. 8 (August 2019), p. 54-55. Article explores the different methods in use for determining appropriate staffing levels for a fleet maintenance operation particularly the “vehicle equivalency unit” (VEUs) method. [Article] ([More](#))

**Implementation guide no. 2019-3, Leases. Financial Accounting Foundation. Governmental Accounting Standards Board.** Data repositories align naturally with document repositories, and each resource can add value to the other. The result is an increasingly dynamic sphere of activity at the pre-publication zone of the information lifecycle. [Article] ([More](#))

**Improving security for SCADA and administrative networks with limited financial resources. James Norcross.** In Journal AWWA. – Vol. 111 – iss. 6 (June 2019), p. 52-56. “The threat of malicious cyber activity can motivate utilities to strengthen their network security.” [Article] ([More](#))

**Improving utility succession and workforce development planning. David K. Clark.** In Journal AWWA. – Vol. 111 – iss. 8 (August 2019), p. 12-22. Article discusses the succession planning efforts of the Metropolitan Water District of Southern California. [Article] ([More](#))

**Local government revenue in Tennessee and the evolving market for cable television, satellite television, and streaming video services. TACIR.** TACIR was asked to examine the factors affecting the market for cable television, and streaming video services; whether changes in this market are affecting local government revenue; and whether changes to the state’s tax and fee structure and its cable television franchising laws are warranted. [Book] ([More](#))

**Not for the faint of heart: assessing physical violence and psychological abuse against U.S. mayors. Sue Thomas, et al.** In State and Local Government Review. – Vol. 51 – iss. 1 (2019), p. 57-67. Despite evidence of abuse and violence against U.S. elected officeholders at the federal, state and local levels, to date, no political science research has investigated the frequency, channels, and correlates of this phenomenon. [Article] ([More](#))

**Opioids: how Lowell is fighting the crisis. Audrey Frazier.** In Public Management. – Vol. 101 – iss. 7 (August 2019), p. 12-15. You name it, the city of Lowell, in Middlesex County, Massachusetts, has tried it in its fight against opioid use and abuse. And it’s a war where more and more battles are being won. [Article] ([More](#))

**Regulating drones: what municipal lawyers need to know. Gregory McNeal.** In Municipal Lawyer. – Vol. 58 – iss. 2 (March/April 2017), p. 12-15. This article addresses current categories of drone operators as defined in Part 107, best practices for municipal lawyers charged with crafting ordinances, and a brief look at the regulatory horizon. [Article] ([More](#))

**SCADA for utilities making data work for you. Jeff Harlan.** In Tennessee Utility News. – Vol. 33 – 2<sup>nd</sup> quarter 2019, p. 29-31. SCADA (supervisory control and data acquisition) systems are becoming more prevalent. This article looks at the security for these systems and what they can do for utilities. [Article] ([More](#))

**Small cells, big uncertainties. Jason Axelrod.** In American City and County. - Vol. 134 – iss. 6 (June 2019), p. 14-21. Small cell wireless systems promise smart city innovation via 5G, but federal intervention into their deployment is costing local officials the ability to govern public property. [Article] ([More](#))

**The contrarian’s guide to leadership. Steven B. Sample.** In this offbeat approach to leadership, college president Steven B. Sample, challenges many conventional teachings on the subject. Here, Sample outlines an iconoclastic style of leadership that flies in the face of current leadership thought, but a style that unquestionably works, nevertheless. [Book] ([More](#))

**The feedback fallacy. Marcus Buckingham, Ashley Goodall.** In Harvard Business Review. – Vol. 97 – iss. 2 (March-April 2019), p. 92-101. For years, managers have been encouraged to praise and constructively criticize just about everything their employees do. But there are better ways to help employees thrive and excel. [Article] ([More](#))

**The pros and cons of grit: perseverance is good up to a point. Riley Dugan.** In TD. – Vol. 73 – iss. 7 (July 2019), p. 44-48. “Grit” is defined as perseverance and passion in the pursuit of long-term goals. This article examines when grit is a good attribute and when it can be a detriment to the individual and organization. [Article] ([More](#))

**Using less salt can create safer roads: newer, smarter salt spreading technologies lower salt consumption while quickly creating safer driving conditions. Marcus Scherer.** In APWA Reporter. – Vol. 86 – iss. 10 (October 2019), p. 58-60. Adding more salt to roads may have the opposite effect than was intended. Article discusses the most recent research on effective salting techniques. [Article] ([More](#))

**Wanted: police officers: ICMA study explores recruitment issues. Gerald Young.** In Public Management. Vol. 101 – iss. 1 (January/February 2019), p. 18-21. An overview of the results of a survey conducted by the International City/County Management Association in agreement with the Vera Institute of Justice. [Article] ([More](#))

**Water and wastewater finance and pricing: The changing landscape. George A. Raftelis, CPA.** Since the inception of the organization, the National Association of Clean Water Agencies (NACWA), have been particularly attuned to the challenges confronting the wastewater utility industry. [Book] ([More](#))

**What are you getting with your service level agreements? Scott McIver.** In APWA Reporter.—Vol. 86 – iss. 8 (August 2019), p. 66-68. A service level agreement with the departments supported can show the value of the services provided and build stronger relationships with clients. [Article] ([More](#))

**What we do and don't know about cannabis. Nikki Wilson.** In Public Risk. – Vol. 35 – no. 10 (November/December 2019), p. 6-9. A general informational overview of research regarding how cannabis works, medical vs. recreational usage, current research and more. [Article] ([More](#))