



## Service Fees

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We hope this information will be useful to you; reference to it will assist you with many of the questions that will arise in your tenure with municipal government. However, the *Tennessee Code Annotated* and other relevant laws or regulations should always be consulted before any action is taken based upon the contents of this document.

Please feel free to contact us if you have questions or comments regarding this information or any other MTAS website material.

Sincerely,

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**Reference Number:** MTAS-1594

Water and sewer utilities should charge customer service fees for various parts of their operation. One reason is that customers using the utilities' labor, equipment, and materials should bear the largest burden of the cost. This helps keep rates lower for all users and provides important revenues to the utilities.

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