MTAS AND CIS WORK TO ASSIST MEMPHIS, IMPROVE POTHOLE AND UTILITY CUT MANAGEMENT
In June of 2014 the Municipal Technical Advisory Service received a call for assistance from the city of Memphis Division of Public Works to help develop a system to track and repair potholes and utility cuts in Memphis city streets. READ

FEMA OFFERS RESPIRATORY PROTECTION COURSE
One of the most frequently found violations by TOSHA inspectors when visiting fire departments is a lack of, or an inadequate in some regard, respiratory protection program. READ

MTAS UPDATES MUNICIPALITIES ON LEGISLATIVE ISSUES
In July, The University of Tennessee Municipal Technical Advisory Service (MTAS) in cooperation with the Tennessee Municipal League (TML) facilitated training on the 2014 Tennessee State Legislature’s session. READ

2014 FALL TAMCAR CONFERENCE
You’ve had great customer service and you’ve had terrible customer service, right? Does your organization have a blueprint for delivering the highest level of customer service? If not, where do you start? READ

2014 TREEDC STATE, NATIONAL AND INTERNATIONAL RENEWABLE ENERGY SUMMIT
This conference will feature a wide selection of renewable energy approaches and dialogue for networking and fellowship among our supporters in Tennessee and the rest of the world. READ
MTAS and CIS Work to Assist Memphis, Improve Pothole and Utility Cut Management

IN JUNE OF 2014 THE MUNICIPAL TECHNICAL ADVISORY SERVICE received a call for assistance from the city of Memphis Division of Public Works to help develop a system to track and repair potholes and utility cuts in Memphis city streets.

MTAS Public Works Consultant John Chlarson contacted Keith Groves from the Center for Industrial Services because of CIS’ experience in process improvement. At an initial meeting with the city all parties agreed that this was an ideal opportunity for applying Kaizen principles to develop new operating procedures for Memphis Public Works street repair crews.

The UT team of John Chlarson, Michael Codega, Keith Groves and Ronnie Neill spent two weeks prior to the kaizen event conducting field research and interviews in Memphis to collect data and gain an understanding of what was actually taking place with the street repairs process.

The UT team along with seven people from Memphis Public Works then spent four days in the improvement process which included verifying the findings, mapping the current process, identifying opportunities and gaps, and developing a new procedure.

The team developed 10 recommendations and procedures that should result in an improved process for repairing potholes and utility cuts in Memphis streets.
FEMA Offers
Respiratory
Protection Course

ONE OF THE MOST FREQUENTLY FOUND VIOLATIONS BY TOSHA INSPECTORS when visiting fire departments is a lack of, or an inadequate in some regard, respiratory protection program. A respiratory protection program is required by OSHA under 29 CFR 1910.134.

The information below is for a three-day on-campus course at the Center for Domestic Preparedness in Anniston, Ala. Click on the links for more information.

Respiratory Protection: Program Development and Administration RP / PER-263

Respiratory Protection: Program Development and Administration is a three-day course which provides the necessary information to develop, implement, administer, and properly sustain a respiratory protection program. Along with other Federal regulations, all aspects of Respiratory Protection, 29 Code of Federal Regulations (C.F.R.) § 1910.134 is discussed. Students can use the information provided during the course to build a respiratory protection program that complies with the laws and regulations regarding specific emergency response actions.

To be eligible to attend RP, candidates must be an employer-designated respiratory protection program administrator with requisite knowledge of the subject and purpose of the course content.

Course dates: October 14-18, 2014, click on this link: https://cdp.dhs.gov/training/program/m
Link to more information: https://cdp.dhs.gov/training/courses/rp

MTAS Updates Municipalities on Legislative Issues

IN JULY, THE UNIVERSITY OF TENNESSEE MUNICIPAL TECHNICAL ADVISORY SERVICE (MTAS) in cooperation with the Tennessee Municipal League (TML) facilitated training on the 2014 Tennessee State Legislature’s session. With over 160 participants, serving as elected and appointed municipal officials and attorneys, these sessions were conducted in Kingsport, Knoxville, Franklin and Jackson.

These interactive sessions covered 26 areas and 124 individual legislative acts. Areas of interest included: alcoholic beverages, animals, authorities, boards, commissions, codes enforcement, contracts, crime and criminal procedure, economic development, education, elections, environment, finance, fire, firearms, general government, land use, planning and zoning, landlords and tenants, law enforcement, motor vehicles and traffic, personnel, records, state government, taxation, tort liability, transportation, and utilities.

The intended purpose of these sessions was to educate municipal officials regarding changes in law impacting Tennessee cities.

Captured above is a photo of the 2014 Municipal Legislative Updates course that was held in Franklin in July.
2014 Fall TAMCAR Conference

MUNICIPAL GOVERNMENTS ARE under constant pressure to deliver services more efficiently. As a municipal government professional you must continually evaluate your performance in terms of productivity and effectiveness to keep pace with today’s demands as well as to prepare for tomorrow’s challenges. You must keep up with new trends, sharpen old techniques and acquire new skills. Your participation in this conference and it’s training programs will help prepare you for the challenges of public service. By participating in this conference, you are joining an outstanding group of municipal professionals who realize that education is a life-long process.

These training hours will apply toward your state certification and your International Institute of Municipal Clerks certification if you are a member of IIMC. These hours will also apply as elective hours toward Municipal Administrative Program Certificates. Many of these hours may also satisfy the continuing education requirements that are mandatory to maintain your certifications including the Certified Municipal Finance Officer (CMFO).

The fall conference will be held September 17 – 19 in Murfreesboro at the Embassy Suites Conference Center. Save these dates for this important conference.

THE 2014 RENEWABLE ENERGY SUMMIT will feature a wide selection of renewable energy approaches and dialogue for networking and fellowship among our supporters in Tennessee and the rest of the world. Our International Renewable Energy Conference will showcase Tennessee and Philippine renewable energy technologies, leaders and local governments and university best practices to our state, national and international members.

Registration Options:
- Individual Registration | $89
- Friend Registration | $500
- Partner Registration | $1000
- Principal Registration | $1500
- Premier Registration| $2000

Additional Events - Scholarship Fundraisers:
- Golf Outing | $25
- Sunday, October 12th
- 9 Holes of Golf—Prizes Awarded

- Guided Westside Walk | $10
- Monday, October 13th, 6PM

Register Online:
https://epay.tntech.edu/C20205_ustores/web/product_detail.jsp?PRODUCTID=610&SINGLESTORE=true

The 2014 TREEDC International Conference has gone mobile! Schedule, maps, Twitter, alerts, more on your iPhone/Android, free! Get Guidebook at http://guidebook.com/guide/21671
MTAS Training Opportunities

CONFERENCES

INTERNATIONAL CITY/COUNTY MANAGEMENT ASSOCIATION
September 13-17, 2014
Charlotte, NC

TENNESSEE ASSOCIATION OF MUNICIPAL CLERKS AND RECORDERS
September 17-19, 2014
Murfreesboro

INTERNATIONAL PERSONNEL MANAGEMENT ASSOCIATION
September 20-24, 2014
Philadelphia, PA

TENNESSEE GOVERNMENT FINANCE OFFICERS ASSOCIATION
October 16-17, 2014
Murfreesboro

TENNESSEE CITY MANAGEMENT ASSOCIATION
October 29-31, 2014
Gatlinburg

TENNESSEE PUBLIC RISK MANAGEMENT ASSOCIATION
November 20-22, 2014
Nashville

Tennessee Renewable Energy and Economic Development Council International Conference
October 12-14, 2014
Tennessee Tech University, Cookeville

For more information contact
Warren Nevad at warren.nevad@tennessee.edu

For a listing of all 2014 MTAS Training Opportunities, click here for the 2014 Training Catalog.

CMFO-Debt Management
9/25 8:30 AM  Knoxville  UT Conference Center
9/25 8:30 AM  Jackson  West Tennessee Research & Education Center
10/1 8:30 AM  Nashville  UT CIS Training Room
10/1 8:30 AM  East Ridge  East Ridge City Hall

CMFO-Payroll, Benefits & Pensions
10/29 8:30 AM  Jackson  West Tennessee Research & Education Center
10/29 8:30 AM  Knoxville  UT Conference Center

Customer Service For Front Line Employees
9/24 8:30 AM  Kingsport  Johnson City Public Library
9/25 8:30 AM  Knoxville  UT Conference Center
9/30 8:30 AM  Jackson  West Tennessee Research & Education Center
10/1 8:30 AM  Franklin  Williamson County Ag Expo Park

MAP- Planning and Zoning: Annexation Issues & Smart Growth
10/8 8:30 AM  Johnson City  Johnson City Public Library
10/9 8:30 AM  Knoxville  UT Conference Center
10/15 8:30 AM  Chattanooga  UT Chattanooga
10/16 8:30 AM  Nashville  TBI Headquarters
10/22 8:30 AM  Jackson  West Tennessee Research & Education Center
10/23 8:30 AM  Bartlett  Bartlett Station Municipal Center

MMA01 Municipal Manager Overview
10/15 8:30 AM  Chattanooga  Chattanooga Citywide Services Bldg

MMA02 Understanding Work Styles
10/22 8:30 AM  Chattanooga  Chattanooga Citywide Services Bldg

MMA03 Planning and Organizing
10/2 8:30 AM  Chattanooga  Chattanooga Citywide Services Bldg

MMA04 Performance Management and Positive Discipline
9/3 8:30 AM  Chattanooga  Moccasin Bend Waste Resources Training Room

MMA05 Human Resource Overview
9/10 8:30 AM  Chattanooga  Moccasin Bend Waste Resources Training Room

MMA06 Workplace Harassment and Workplace Violence
9/17 8:30 AM  Chattanooga  Moccasin Bend Waste Resources Training Room

MMA07 Communication Skills
9/24 8:30 AM  Chattanooga  Moccasin Bend Waste Resources Training Room

MMA08 Motivating Your Workforce
10/1 8:30 AM  Chattanooga  Moccasin Bend Waste Resources Training Room

Municipal Court Clerk Class-2014
10/9 8:30 AM  Collegedale  Collegedale City Hall
10/10 8:30 AM  Franklin  Franklin Police Department
10/15 8:30 AM  Bartlett  Bartlett Station Municipal Center
10/16 8:30 AM  Jackson  West Tennessee Research & Education Center

Records Management
9/23 8:30 AM  Bartlett  Bartlett Station Municipal Center
9/24 8:30 AM  Jackson  West Tennessee Research & Education Center
9/25 8:30 AM  Franklin  Franklin Police Department
9/30 8:30 AM  Collegedale  Collegedale City Hall
10/1 8:30 AM  Knoxville  UT Conference Center
10/2 8:30 AM  Johnson City  Memorial Park Community Center

Social Media & Employment Law
10/14 8:30 AM  Jackson  West Tennessee Research & Education Center
10/15 8:30 AM  Nashville  TBI Headquarters
10/21 8:30 AM  Kingsport  Kingsport Center for Higher Education
10/23 8:30 AM  Knoxville  UT Conference Center

The Municipal Technical Advisory Service, an agency of the University of Tennessee Institute for Public Service, is an Equal Opportunity/Affirmative Action/ADA institution in the provision of its education and employment programs and services.

www.mtas.tennessee.edu