

Municipality	How many employees does your court have? - Full-time	How many employees does your court have? - Part-time	How often do you have court? Select all that apply.	How often do you have court? Specific number of days per week	How often do you have court? Select all that apply. - Specific number of days per month - Text	How often do you have court? Select all that apply. - Other - Text	Total number of cases for the 2023 calendar year? Feel free to round to the closest 50 cases if needed.	Of the total number provided above, how many of the cases are as follows: - Traffic/Motor Vehicle cases	Of the total number provided above, how many of the cases are as follows: - Codes/Abatement/Environmental cases	Of the total number provided above, how many of the cases are as follows: - Criminal cases (if you exercise general sessions jurisdiction)
Bartlett	8 including court clerk	0	Specific number of days per week	2				5,974		
Clarksville	5	1	Daily, Specific number of days per week	4) Tuesday-Friday			22,836	22,809	27	N/A
Collierville	9	2	Specific number of days per week, Other	2		conduct 3 or 4 sessions per week	11,184	9,252	27	1,932
Jackson	7	0	Daily							
Johnson City	2		Specific number of days per week	2			8000	7960	40	0
Kingsport	5	1	Specific number of days per week, Other	2 x a week		plus 1 day	26200	9058	195	
Murfreesboro	5	0	Specific number of days per week	2 days/3 times per day			8200	8140	60	0
Smryna			Daily, Weekly, Monthly, Specific number of days per week, Specific number of days per month	4	20					20,000
Spring Hill	1 FT Clerk	1 PT Judge	Other			3 Thursdays each month	Aprox 3000	95%	5%	None

Municipality	How many judges does your city have?	What is the average ANNUAL or MONTHLY number of cases heard in person before the judge?	What is the average ANNUAL or MONTHLY number of cases heard in person PER judge?	Does your court docket software system report all motor vehicle cases automatically to the Department of Safety?	Are there any motor vehicle cases that you must report manually to the Department of Safety?	For criminal courts with general sessions jurisdiction, does your software report all criminal offenses automatically to the AOC or the Department of Safety?	Are there any circumstances where you must utilize the Department of Safety's Court Disposition Portal website or utilize paper reporting with Court Action Reports?
Bartlett	More than one judge		approx 500 cases per judge monthly	Yes	No	No	Yes
Clarksville	One judge	Around 400 per month		Yes	No		
Collierville	One judge	18,000 annually		Yes	No	Yes	No
Jackson	One judge						
Johnson City	One judge	5000 per year		Yes	No		No
Kingsport	One judge	average 20 or more cases per court date		No	Yes		No
Murfreesboro	One judge	3,039 for year 2023		Yes	No		No
Smryna	One judge						
Spring Hill	One judge	210 monthly		Yes	No	N/A	No

Court Operations Survey | January 2024  
 MTAS Research and Information Center

Municipality	Do you accept online payments?	Can you estimate what percentage of payments are made online?	Do you accept payments over the phone?	Can you estimate what percentage of payments are made over the phone?	Can you estimate how much court clerk time a typical phone payment takes to process/handle over the phone? (example: 3 minutes? 5 minutes?)	Do you accept credit/debit card payments in person?	Do you accept credit/debit payments in the following locations? Select all that apply.
Bartlett	Yes		Yes	3rd party vendor handles phone payments		Yes	At your office
Clarksville	Yes	50%	Yes	10%	We use IVR Software and a third party for phone payments	Yes	At your office
Collierville	Yes	45% - criminal payments cannot be paid online	Yes	online and phone % are combined	we have a 3rd party vendor (nCourt) that handles online & phone payments at no cost.	Yes	At your office
Jackson							
Johnson City	Yes	40%	No			Yes	At your office
Kingsport	No		No			Yes	
Murfreesboro	Yes		No			Yes	At your office
Smryna							
Spring Hill	Yes	75%	No			Yes	At your office

Municipality	Recipient Last Name	Recipient First Name	Recipient Email
Bartlett	Lloyd	Bill	blloyd@bartlettspolice.org
Clarksville	Griffith	Ernie	ernie.griffith@cityofclarksville.com
Collierville	Lafferty	Patrick	plafferty@collierville.tn.gov
Jackson	Merriweather	Mitiz	mitizmerriweather@jackson.tn.gov
Johnson City	Hill	Connie	chill@johnsoncity.tn.gov
Kingsport	Lewis	Hope	HopeLewis@KingsportTN.gov
Murfreesboro	Ordonez	Vickie	vordonez@murfreesborotn.gov
Smryna	Brewer	Lisa	lisa.brewer@townofsmryna.org
Spring Hill	Mitchell	Jennifer	jmitchell@springhill.tn.gov