



Research and Information Center
New Acquisitions List
June 2017

You may request these items from the MTAS Library:

HR2020 shifting perspectives: a vision for public sector HR. The International Public Management Association for Human Resources (IPMA-HR) established an HR2020 taskforce to determine trends that will impact challenges and opportunities facing public sector HR Professionals. ([More](#))

Storytelling as best practice: how stories strengthen your organization, engage your audience, and advance your mission. The book by Andy Goodman is divided up into three parts to assist the reader in telling their story. Part 1 – Why do we tell stories? Part 2: How do you tell a good story? Part 3: What stories should you tell? ([More](#))

Tennessee Business Tax Guide. This resource, produced by the Tennessee Department of Revenue was created to provide an informal reference for taxpayers who need to have a working knowledge of the Tennessee business tax requirements. ([More](#))

The IAAP Certified Administrative Professional study guide: preparation references for the 2017 CAP exam. Tips for studying, overcoming test anxiety, and managing time. ([More](#))

Top ten performance measures for fleet managers. In this resource published by the American Public Works Association, the reader learns more about the most recognized performance measures for fleet managers. ([More](#))

